

Immediate and Accessible Communication for the Deaf and Hard of Hearing in Medical Settings



While an in-person interpreter is considered the “gold standard” for using an interpreter there are many situations where this is not effective or practical. For example, during an very short encounter when a Deaf patient some questions about their bill, ordering a meal, etc. In situations like these scheduling and waiting for a qualified sign language interpreter to come on-site can take an inordinate amount of time and can be costly to your organization.

That’s where we can help. Now Language People delivers the same quality of interpreting we have delivered in-person for over 27 years via video remote interpreting (VRI) with on-demand access to a qualified sign language interpreter at the touch of a button. With Language People VRI we ensure:

- **Compliance**

ADA, HIPAA, Office of Minority Health Directives and The Joint Commission;

- **Confidentiality and Privacy**

All interpreters annually must sign and abide by our strict interpreter code of ethics and confidentiality agreement;

- **Enhance Patient Care**

The patient is a key member of the hospital “clinical” team, language should never present a barrier providing on-demand access to an interpreter leads to better patient care and that is critical to patient outcome;

- **Connect with the Patient Profile**

By using our patented technology and your business rules to match the patients language preference in the electronic medical record (EMR) to the initial request for an interpreter we improve patient flow and provide effective communication, and

- **Extremely Cost-Effective**

Control your language access budget lower their cost per patient encounter by helping your organization balance the need for language services with a limited budget.



Improve your language access with Language People’s team approach by delivering the most experienced, qualified interpreters through the highest quality video technology when, where and how you need it.

Language People VRI - Better, Faster, Smarter.

Get started today.

Call 800-894-2345 or

visit www.languagepeople.com



Connect. Communicate.